

## **Rapid Diagnostic Centre**

Referral for the serious non-specific (vague symptoms) pathway

① For more information, please contact:  
Rapid Diagnostic Centre  
The York Hospital, Wigginton Road, York YO31 8HE  
Telephone: 07929 184 933

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### **Why have I been referred to the rapid diagnostic centre?**

You have been referred because your GP feels the symptoms you are experiencing need investigating quickly. In some cases this could be a sign of cancer. You will be contacted by a hospital specialist within the next 14 days, who will look into your symptoms and find the best way to manage your care.

### **What will happen next?**

A specialist nurse will contact you by phone and will need to ask you a few questions to help with the referral. Following this conversation, investigations will then be arranged. The Pathway Navigator will be in touch to discuss these tests with you and give appointment dates and times. These tests may include CT or ultrasound scans and/or an endoscopy.

## **Can I bring someone with me to my test appointments?**

Due to the COVID-19 (coronavirus) pandemic we ask that you attend any hospital appointment on your own and do not bring anyone else with you. If you require someone to bring you to hospital, they may take you to the main entrance but then must wait for you in the car, or outside the hospital building on foot (maintaining a social distance of two metres at all times).

If you need a relative and/or carer to be with you during the appointment, please phone the Rapid Diagnostic Centre team before your appointment on 07929 184 933.

If you are unable to attend an appointment you must let the hospital know, so that alternative arrangements can be made.

## **When will I get the test results?**

Test results will be delivered to you during a clinic appointment. This will be either face to face or via a telephone appointment. The Pathway Navigator will discuss your appointment with you in more detail.

It may be helpful to have a pen and paper with you to write down any new information you receive. You may also want to write down any questions you have beforehand.

If you are asked to attend for a face to face consultation, please be reassured that precautions are in place to help keep you safe when you visit our hospital.

The Rapid Diagnostic Centre team includes:

- Consultants, GP's, Radiologists
- Specialist Nurses
- Pathway Navigator

## **What should I do if I haven't heard anything about my referral?**

If you have not heard about your referral within seven days please contact your GP surgery.

## Tell us what you think of this leaflet

We hope that you found this leaflet helpful. If you would like to tell us what you think, please contact: Jo Clark, Advanced Nurse Specialist, Rapid Diagnostic Centre, The York Hospital, Wigginton Road, York, YO31 8HE, telephone 07812 512039 or email [Joanne.clark@york.nhs.uk](mailto:Joanne.clark@york.nhs.uk).

## Teaching, training and research

Our Trust is committed to teaching, training and research to support the development of health and healthcare in our community. Healthcare students may observe consultations for this purpose. You can opt out if you do not want students to observe. We may also ask you if you would like to be involved in our research.

## Patient Advice and Liaison Service (PALS)

PALS offers impartial advice and assistance to patients, their relatives, friends and carers. We can listen to feedback (positive or negative), answer questions and help resolve any concerns about Trust services. PALS can be contacted on 01904 726262, or email [pals@york.nhs.uk](mailto:pals@york.nhs.uk). An answer phone is available out of hours.

## Leaflets in alternative languages or formats

Please telephone or email if you require this information in a different language or format, for example Braille, large print or audio.

如果你要求本資 不同的 或 式提供 , 電或發電

Jeżeli niniejsze informacje potrzebne są w innym języku lub formacie, należy zadzwonić lub wysłać wiadomość e-mail

Bu bilgileri değişik bir lisanda ya da formatta istiyorsanız lütfen telefon ediniz ya da e-posta gönderiniz

Telephone: 01904 725566

Email: [access@york.nhs.uk](mailto:access@york.nhs.uk)

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